



Checklist – How Accessible Is your Service for Women with Disabilities?

Key Questions	YES	NO
1. Publicity material about our service is available in easy to read language, audio text and sign language video		
2. We have a barrier free website		
3. Our publicity material is available at centres/organisations working for people with disability		
4. We hold talks/exhibitions at centres for people with disability and organisations working for people with disability		
5. We have improved the sensory access provision of our service (e.g. Braille, sign language, guiding systems etc.)		
6. Our services are grounded in a human rights approach and are based on a social model understanding of disability and we are committed to challenging ableism		
7. We have established cooperation with agencies working for women with disabilities		
8. In cooperating with other agencies and assistants, we are careful about confidentiality issues		
9. We respond to the voices of women with disabilities in developing our service		
10. The interests of women with disabilities are integrated into our development plans		
11. We are collecting data on the needs of women with disabilities		
12. Our service is physically accessible for all women including mobility impaired women, sensory impaired women, women with learning difficulties and mentally impaired women		
13. We provide support with transportation for women with disabilities, if necessary, or floating/mobile support (go to them)		
14. We provide regular advice sessions in accessible premises and peer counselling		
15. We employ staff who are trained to communicate with women with disabilities (e.g. staff fluent in sign language; assistance with communication challenges; assistance with learning difficulties etc.)		
16. We employ women with disabilities		
17. We provide trained assistants to women using our service and cover the costs ourselves		
18. We provide training for staff working with women with disabilities on gender based violence		
19. We help develop guidelines and policies for organisations working with people with disabilities on how to increase their awareness of and sensibility to gender-based violence		
20. We help develop protocols for organisations and staff working for people with disabilities on how to deal with complaints of gender based violence and how to refer women to specialist support services		
21. We help develop protocols for organisations and staff working with people with disabilities on how to deal with complaints of gender based violence against other service users or service providers		
22. We help organisations working for people with disabilities to screen staff and service users to avoid gender based violence within their organisation		
23. In multi-agency training, for instance with police and justice, we include the needs of women with disabilities		
24. We have ongoing expert advice on how to make our service more accessible to women with disabilities		
25. We have gathered evidence that there is a need for our service to be made more accessible		
26. We are lobbying funders for money to make our service more accessible		

This checklist is intended to stimulate discussion in your group about how you could improve your service for women with disability. We are keen to hear any ideas or feedback you may have on this questionnaire or on your campaign addressed to katarina.visnar@wave-network.org.